

PAYMENT POLICY

Patient payments are due before services are rendered. Bercutt Physical Therapy & Wellness Center does our best to inform patients of their payment responsibilities beforehand but it is ultimately the patient's responsibility to know their health insurance benefits.

If you have any questions about co-pays and covered/non-covered services, please see the front desk before or after your appointment for clarification.

Any services not covered by insurance will be the responsibility of the patient.

NO SHOW/CANCELLATION POLICY

We strive to provide every patient with the best possible care to achieve the optimum results. We respect your time and consistently start patients within minutes of their scheduled times. If you have scheduling or insurance questions, please arrive 10 mins prior to your appointment or plan to stay after.

We do understand life happens and sometimes people are late or need to reschedule.

IF YOU ARE UNABLE TO KEEP YOUR APPOINTMENT

Please inform us (call, leave a voicemail) 24 hours in advance so we can fill the slot with another patient in need.

If you do not show or do not notify us before 24 hours, you will be considered a NO SHOW.

NO SHOWS will be charged a \$50 fee. While we try to be understanding and as accommodating as possible, we must cover overhead expenses and compensate the therapist.

I have read the above stated policies and agree to be responsible for my health and for any fee associated with my inability to adhere to this policy.

Patient Signature/Legal Representative

Date